



## Fidelity and Crime

Recently, employee fraud and dishonesty have made headlines as never before. However, for every massive incident that captures media attention, there are many more that stay out of the spotlight.

How prevalent is the risk? Eighty-five percent of companies responding to a recent survey reported incidents of fraud within the past three years — with an average loss per company of \$8.8 million. Among larger companies, the average loss soared to \$26 million.<sup>1</sup>

### Employee Dishonesty

As a longtime leader in underwriting fidelity and commercial crime insurance, AIG sees fidelity and crime claim trends firsthand. Claims today are no doubt on the rise, with activity closely tied to the difficult economy. Areas of heightened exposure include:

- Vendor fraud and fraudulent disbursements using corporate credit cards to pay personal expenses.
- Fraudulent disbursements involving trusts or escrow accounts. While the risk is especially pronounced within the commercial and residential mortgage areas (e.g., title agents, closing attorneys) and 1031 Exchanges, any corporation or entity holding these types of accounts without adequate disbursement controls and segregation of duties is at high risk.
- Global exposures – controls are often weaker internationally, with typically fewer internal or independent audits of foreign subsidiaries and operations.
- Senior executives – fraud risk rises to the highest levels of a corporation. Claims experience has demonstrated that external audits (and even Sarbanes-Oxley) are not enough to deter or detect fraud and abuse.
- Charitable organizations – non-profits operate in an environment of trust and their key form of revenue, contributions, are easier to steal than other forms of income.<sup>2</sup>
- Government entities – the government/public administration sector is one of the most commonly victimized industries. Fraud against the government can take multiple forms. Among the most significant are procurement/billing fraud, expense reimbursements and non-cash transactions.<sup>3</sup>

<sup>1</sup> Annual Global Fraud Survey, Kroll

<sup>2</sup> ACFE 2010 Report to the Nations

<sup>3</sup> Fraud & Abuse in Nonprofit Organizations – Gerald M. Zack



## Fidelity and Crime

### What Are The Threats?

Fidelity and employee dishonesty risks take many forms, including:

- Theft of physical assets or stock.
- Regulatory or compliance breach.
- Internal financial fraud or theft.
- Vendor, supplier or procurement fraud.
- Intellectual property theft, piracy or counterfeiting.
- Management conflicts of interest.

### Put Our Experience To Work For You

AIG stands ready to support you in managing fraud and employee dishonesty risks and mitigating losses. Everyday, our underwriters and claim professionals use our in-depth knowledge of fidelity risks and commercial crime claim trends to develop coverage and services that effectively respond to your needs. We are committed to provide:

- Expansive coverage, tailored to individual risks worldwide.
- Claims professionals who specialize in resolving fidelity and crime losses.
- Dedicated recovery specialists to help you mitigate losses and recover lost assets.
- Locally-admitted, compliant policies, backed by local claims handling and recovery services worldwide.
- Loss control and risk management insights that help you anticipate and address key areas of exposure.

---

To learn more about Fidelity and Crime:

**E-mail:**  
FinancialLines@aig.com

**Visit:**  
[www.aig.com/us/managementliability](http://www.aig.com/us/managementliability)

**Contact:**  
Your insurance broker



Bring on tomorrow

American International Group, Inc. (AIG) is a leading international insurance organization serving customers in more than 130 countries. AIG companies serve commercial, institutional, and individual customers through one of the most extensive worldwide property-casualty networks of any insurer. In addition, AIG companies are leading providers of life insurance and retirement services in the United States. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange.

AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at [www.aig.com](http://www.aig.com). Products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Not all products and services are available in every jurisdiction, and insurance coverage is governed by actual policy language. Certain products and services may be provided by independent third parties. Insurance products may be distributed through affiliated or unaffiliated entities. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds and insureds are therefore not protected by such funds.