

Legionella and Meth Labs Risks in Hospitality and Resorts

Presented by:

David Kahane – Forensic Analytical Consulting Services dk@forensicanalytical.com

Lance Ewing, Industry Practice Group Leader, Hospitality & Leisure, AIG Property Casualty

lance.ewing@aig.com

AIG

Legionella

A Hidden Cause of Death



Bellevue Stratford Hotel - 1976

Legionnaires Disease and Legionella

- Named after fatal outbreak at 1976 American Legion Convention in Philadelphia
- 34 died
- 221 others sickened





Legionella Bacteria

Legionella bacteria are natural inhabitants of water and are common in the environment:

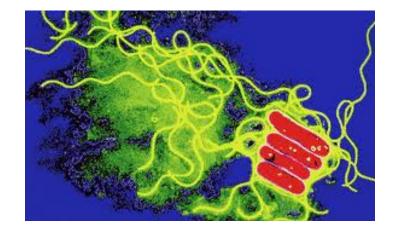
- In the water
- In the soil

Legionellosis leads to two distinct illnesses in people:

- Legionnaires Disease, a pneumonia-like illness
- Serious and can be fatal.
- Pontiac Fever, an influenza-like illness not serious

Neither is contagious

Neither is a food borne illness





Exposure

Route of exposure – inhalation

- Inhalation of small aerosol particles from water mists
- Mist sources: fountains, shower heads, spas, sprayers, misters, aerators, cooling towers

Route of exposure – aspiration (uncommon)

- Aspiration of mouth fluid into the lungs
- Mist source may not be required drinking water with Legionella would suffice
 - Ice Machines



Legionella IIIness

Incidence and Mortality

- 2000 2009: 22,418 cases reported in US*
- Estimated 8,000 18,000 hospitalized each year in US*
- About 1 in 100,000 people (same in Europe)
- 99% Legionnaires Disease 1% Pontiac Fever
- 4% related to a known outbreak or cluster
- 8% of reported cases were fatal





Legionella Susceptibility

Persons At Higher Risk

- Have underlying illness or weak immune system
 - Elderly (55+)
 - Smokers
 - HIV positive
 - Recent organ transplant or chemotherapy





Cooling Towers

Outdoor air intake adjacent to Cooling Tower

- Mists entrained into HVAC system
- Near main entrance and valet
- Next to parking structure
- Possible impact to guests and employee's





Domestic Water

Hot and cold water systems (sources of mist)





Sources of Mist

Showers
Produce Misters
Humidifiers
Spa's



Aerators
Kitchen Sprayers
Fountains
Pools





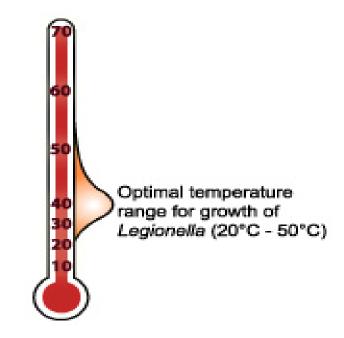
Water Temperatures

Temperatures in cold-water systems should be maintained at a sufficiently low temperature (20°C, 68°F, or lower) to minimize bacterial growth

Temperature in hot-water systems should be maintained at a sufficiently

high temperature (60°C, 140°F, or higher)

Temperature for growth 68°F to 122°F (90°F to 105°F optimal)





Legionella Growth Conditions

Water temperature 68°F to 122°F

No residual chlorine

Stagnant water – inactive line/fixture

Presence of biofilms, growth of algae, protozoa and other bacteria





Legionella Control Conditions

Water temperature >122°F – Legionella starts to die – slowly

Water held @140°F for 10 minutes to 1 hour in tank – more thorough kill

Shock heating and chlorination to reduce levels in systems

Continuous treatment (e.g. chlorine dioxide)





How Does Legionella Get In My Water?

Domestic Water Supply to Facility

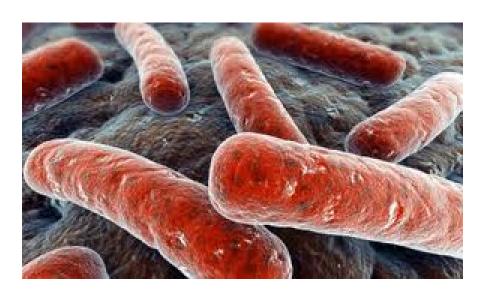
- Public water supplier
- Private well

Construction or Repair

- Soil/dirt in plumbing
- Inadequate flushing/disinfection
- Connection to contaminated systems

Outdoor dusts

- Cooling towers
- Fountains





How Does *Legionella* Grow To Levels Of Concern ?

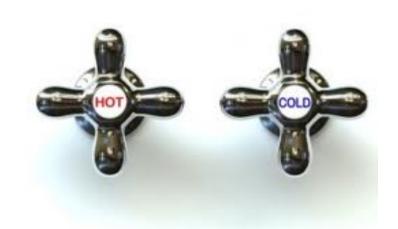
Cold Water >68°F in system

- Pipes exposed to high outdoor temperatures
- Non-insulated adjacent cold and hot lines
- Infrequently used cold water lines

Hot Water <122°F in system

- Water heater setting (scalding protection)
- Long and/or poorly insulated lines
- Infrequently used hot water lines

Biofilms - slime





The Dead Leg

Creates potential for Legionella growth





Food Production And Preparation

Risk Factors

- Multiple uses of water
- High potential for mist exposure
- Steam from cooking or washing operations

Risk Reducing Factors

- Control of water source dedicated systems
- Control of water temperature sanitation
 - versus anti-scalding
- Improve ventilation
- Wear N-95 particulate respirators during heavy steam cleaning activities





Food Production And Preparation

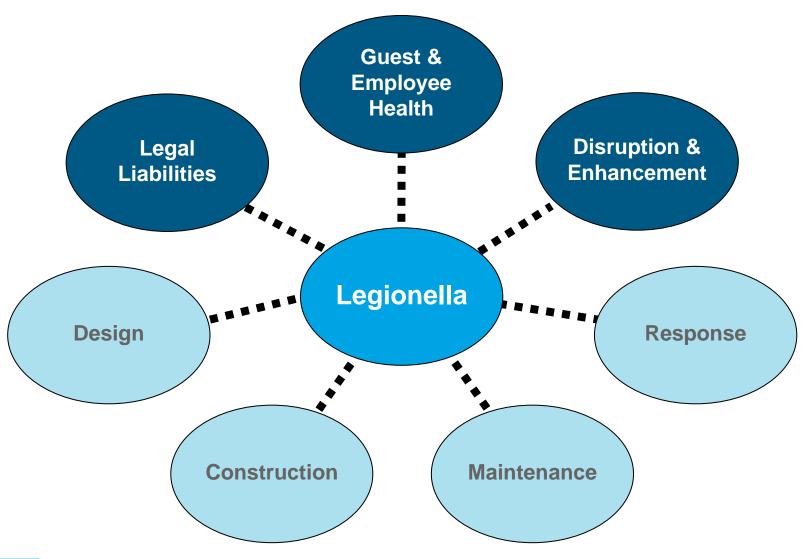
Concerns

- Infrequently used plumbing "dead leg"
 - Seasonal production or use
 - Excess capacity
- Out of service for repair or renovation
- Employee exposures during flushing
 - Remove spray or aeration devices
 - Wear N-95 particulate respirator





Risk Management Considerations





Legionella – Hospitality Case Studies

Northeastern United States

- Resort named as possible site for cluster outbreak
- Areas impacted were back of house

Southwestern United States

- Hotel/Resort guest death traced to hotel water feature
- Sampling supports that the hotel was potentially liable



Southwestern United States

- Guests of Hotel/Resort are diagnosed with legionnaires disease
- Local health authority requests to sample water systems
- Local health authority samples multiple systems
- Results of sampling require Owner to remediate the property



Legionella – Guidelines

OSHA Technical Manual

- "Legionnaires' Disease"
 - www.osha.gov/dts/osta/otm/otm_iii/otm_iii_7.html

ASTM D 5952-02

 "Standard Guide for Inspecting Water Systems for Legionella and Investigating Outbreaks of Legionellosis"

PathCon Laboratories

- Technical Bulletin 1.5
 - "Legionella Bacteria in Environmental Samples: Hazard Analysis and Suggested Remedial Actions"
 - Published 1990 still cited and applied
 - Adapted by OSHA

ASHRAE 188P

"Prevention of Legionellosis Associated with Building Water Systems"



ASHRAE 188P – HACCP Specifics:

(Hazard Analysis and Critical Control Point)

- HACCP Plan ASHRAE 188 approach
- Form team of knowledgeable employees, suppliers, contractors, and consultants
- Perform Hazard Analysis
 - ID potential significant hazards in water systems
- Critical Control Points
 - ID points in water systems where control is critical to health
 - Apply and maintain controls at critical points



Prevention

Design – New Construction or Renovation

- Eliminate or reduce hazards by design
- Specify engineering controls in design

Construction or Repair of Water Systems

- Isolate clean sections from open sections
- Prior to bringing on-line
 - Flush and disinfect open (dirty) sections
 - Sample for bacteria, including *Legionella*





Operations And Maintenance

Install critical controls

Monitor performance of critical controls

- Residual chlorine
- Water temperature
- Sample results Legionella bacteria in water
 - Initial & periodic

Manage repairs and renovations

"Exercise" low-use lines – flush frequently

Plan for an event – concern or outbreak







Case Study – Southwest United States



Condominium Hotel

- New Construction
- New Plumbing leaked during construction
- Infrequent occupancy
- Elderly and ill guests
- Infected cooling towers
- Infected domestic hot water
- Luke warm "hot" and "cold" water

Litigation Defense Parties

- Building Owners
- Condo Association
- Building Managers
- General Contractor
- Plumbing Contractor
- Cooling tower treatment contractor:
 - Tower Service
 - Domestic Water

Liability Concerns

- Cooling Towers
 - Building owners
 - Building managers
 - Tower treatment contractor

. Domestic Water (const)

- General Contractor
- Plumbing Contractor
- Tower treatment contractor – Most knowledgeable?
- No warning to
 Owners or other
 trades



Incident Response Plan

Actions

- Start when legionella counts in systems are higher than that of the municipal water system
- Intensive control start when over 10 cfu/ml

Sample Plans for all suspect sources

Data evaluation and remediation targets

Treatment Plan

- Heat
- Chlorination
- Chlorine dioxide
- Ultraviolet Light





Manage The Risk

Access Resources:

- Understand how water impacts your facilities
- Educate engineering and facility personnel
- Review company policy and coverage solutions
- Discuss potential concerns with your insurance carrier and broker
- Identify response resources for planning and emergencies
- Create management programs with environmental consultants
- Involve outside resources when planning construction or renovations
- Contact professionals immediately if notified of a possible outbreak





AIG

METH LABS

Emerging Risk For The Hospitality Industry

Should I Be Worried?

Methamphetamine: America In Crises

The Social Impacts of Methamphetamine:

- In the news:
 - Call it crystal, crank, ice... you don't want to be around it.
 - 84,000 Meth labs have been seized in the United States since 2004.*
 - Fewer than 5% of the labs are discovered.*





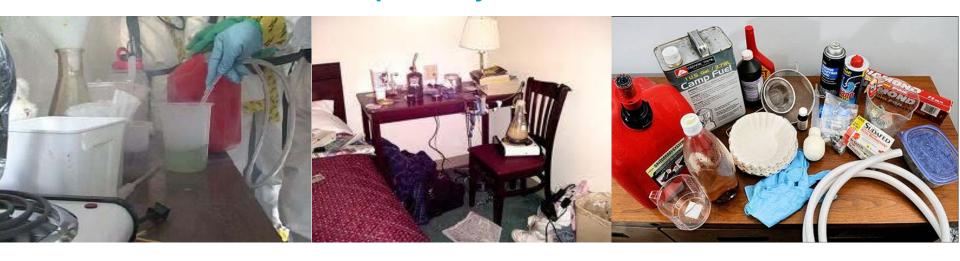
Methamphetamine: America In Crises

The Impacts of Methamphetamine on the Hospitality Industry:

- For every pound of Meth produced, 5-7 pounds of waste remains*
- Traces of Methamphetamine have been found in Hotels and Motels across the country. They can be released from porous materials for months, even years
- Hotel workers have been unknowingly exposed to chemical waste and ammonia
- Short term exposure can lead to headaches, nausea and fatigue
- Long term exposure can lead to kidney failure and neurological problems



What Does A Hospitality Meth Lab Look Like?



The Lab Materials

- Tempered glass products
- Assorted chemicals
- Hot plates
- Filters
- Hose and filters
- Extremely flammable

The Location

- Motel and Hotel rooms are preferred
- Many higher end hotels and resorts are also seeing "cooking" activity
- Gasses are often vented into sinks or directly into commodes using flexible dryer vent tubing

The Technique

- Shake and Bake (One method)
- Easily concealed in a backpack or suitcase
- Mobile
- Quick turn around times
- Hide behind "Do not Disturb" signs



Primary Chemical Exposures

All Types of Cooking Methods

- Solvents
- Hydrochloric Acid
- Methamphetamine

Red Phosphorous

- Phosphine
- lodine



Anhydrous, Nazi or Birch Reduction

Anhydrous Ammonia



What Are the Hazards?





Fire and Explosion

- Damage to Property
- Potential injury to guests or employee's
- Associated costs of cleanup
- Business interruption costs

Brand Reputation

- Emergency Response actions from police and fire
- Media coverage
- Reduced occupancy
- Potential for litigation



Voluntary Federal Guidelines

US Environmental Protection Agency.

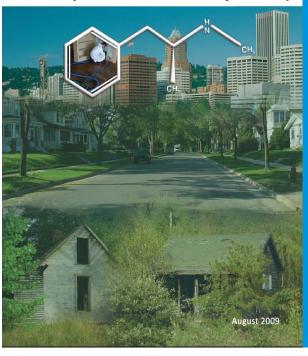
- Resource guide
- Describes hazards and provides guidelines for worker and property protection.





U.S. Environmental Protection Agency

Voluntary Guidelines for Methamphetamine Laboratory Cleanup





Remediation Concerns

Incorporation Into Building Materials

- Carpeting
- Drywall
- Clothing

Smoke Residuals vs. Surface Residuals

Sampling Protocols

- How many samples
- Stratification of samples

Decontamination Solvents

Who will perform the remediation





Remediation Concerns

Primary removal conducted by Law Enforcement

Many states have enacted Remediation Guidelines

General Requirements:

- Removal of porous surfaces
- Cleaning of smooth surfaces
- Removal of carpeting
- Removal of contaminated material
- Containment of remaining contaminated materials
- Post remediation sampling

Additional Concerns

Septic systems and surrounding soils



Risk Management Concerns

Contamination

- Was the physical structure contaminated?
- How was it contaminated?
 - · Chemical or Smoke
 - Expected Problems (air handling equipment, other)

Clean-up

- Was the clean-up effective?
- Is the residence/room ready to be occupied?
- Have the guidelines been met?



Liability

What are the ramifications associated the clean-up and associated method?



Manage The Risk

Access Resources:

- Educate engineering, facility and housekeeping personnel to dangers
- Ensure that defined protocols are established and understood by all staff who may encounter production materials or residue
- Discuss potential concerns with your insurance carrier and broker
- Review company policy and coverage solutions
- Create management/response programs with environmental consultants
- Isolate areas if site contamination is suspected
- Establish resources with local emergency responders and law enforcement





Thank You

AIG Hospitality and Leisure Industry Practice Group

Forensic Analytical Consulting Services, Inc.



Questions and Answers



American International Group, Inc. (AIG) is a leading international insurance organization serving customers in more than 130 countries and jurisdictions. AIG companies serve commercial, institutional, and individual customers through one of the most extensive worldwide property-casualty networks of any insurer. In addition, AIG companies are leading providers of life insurance and retirement services in the United States. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange.

AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at www.aig.com. Products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Not all products and services are available in every jurisdiction, and insurance coverage is governed by actual policy language. Certain products and services may be provided by independent third parties. Insurance products may be distributed through affiliated or unaffiliated entities. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds and insureds are therefore not protected by such funds.

The data contained in this presentation is for general informational purposes only. The advice of a professional insurance broker and counsel should always be obtained before purchasing any insurance product or service. The information contained herein has been compiled from sources believed to be reliable. No warranty, guarantee, or representation, either expressed or implied, is made as to the correctness or sufficiency of any representation contained herein.

